

## **Bridge Park Booking Terms and Conditions.**

**The following terms and conditions apply to all accommodation bookings made at this B&B via the website, email, or telephone.**

### **Rates**

Our rates are per room, per night and include continental breakfast.

We cannot accommodate children

### **Booking and payment**

To secure a booking: Address, email, telephone number and debit/credit card details are required. Your details will be kept securely and full payment will be taken at the time of booking.

You will be asked to provide a credit card (or debit card) at the time of the booking to secure your reservation

### **Cancellation / Non-arrival**

We have relaxed our cancellation policy due to the uncertainty caused by Covid 19.

You can cancel your booking up to 1 full day before your arrival date and get a full refund. For example, if you have booked for a Tuesday, you can cancel anytime up to midnight on Sunday.

If you cancel later than this or do not arrive, we will retain the full amount paid.

We do suggest that you take out a suitable travel insurance policy to provide cover in the event that you need to cancel.

In the event of unforeseen circumstances, such as change in government guidelines regarding Covid 19, we reserve the right to cancel your booking at any time up to your arrival date, by either telephone or by email. In these circumstances a full refund of all monies paid will be made and this will be the limit of our liability.

## **Arrivals and Departures**

Check in is from 15:00 until 19.00 unless otherwise agreed.

Guests are requested to vacate the room by 11:00.

## **Pets**

As we only have one room and some people are allergic to animals, we regret that we can't accommodate dogs or other pets.

## **Damage**

We reserve the right, and you hereby authorise us, to charge your credit or debit card for any damage incurred to your room during your stay (including without limitation specialist cleaning) or for any items that are missing when you leave.

## **Smoking**

We are a non-smoking B&B, we will charge a specialist cleaning fee if you smoke in the room.

## **Parking**

We are pleased to provide free parking at Bridge Park. Cars and their contents are left at your own risk, and we do not accept responsibility for loss or damage.

## **Covid 19**

If you develop symptoms during your stay, you will be required to return home immediately and stay in your own home while you self isolate. You are also required to contact Track & Trace. Bridge Park Bed and Breakfast owners do not accept any responsibility for any matters beyond our control or for any COVID 19 related matters that occur whilst you are staying in the property